

WHAT ABOUT COLLABORATION IS CHANGING?

The underlying technology is being upgraded—basic workflows are not. However, we’ve improved the experience for the CPT Assistant users. They will see a noticeable improvement in their area.

WHY IS IT CHANGING?

The underlying technology was old, outdated and going out of support. The time has come for new technology.

WHEN WILL THE MIGRATION HAPPEN?

Starting with the reviews for the May 2022 Editorial Panel meeting—and the May CPT Assistant Editorial Board meeting and May edition of the CPT Assistant Newsletter, reviews will be on the new platform. These reviews start at the beginning of March.

WILL THE HISTORICAL INFORMATION (E.G., PREVIOUS PANEL MEETINGS) BE AVAILABLE?

Yes, the information from the old site has been transferred to the new site and can be accessed through the “Archived Panel Meetings” link at the upper left on the page. You can also use the search function for a targeted search of information.

IF WE LIKE THE CURRENT COLLABORATION SITE, CAN WE CONTINUE TO USE IT?

No, the old site will no longer be available, you must use the new site.

WILL OUR CURRENT USERNAME AND PASSWORD CONTINUE TO WORK?

No, you will need to establish new credentials for the new site. You will be receiving an email invitation to set up your new credentials. Stay tuned!

WILL THE LINK THAT I HAVE BOOKMARKED STILL WORK?

No, you will need to use the new links provided.

WILL TRAINING MATERIALS BE AVAILABLE?

Yes, there is a “how-to” document that will be distributed and will also be accessible on the site.

WHO DO I CONTACT FOR QUESTIONS FOR THE NEW COLLABORATION PLATFORM?

You can contact us [here](#). Our goal is to reply within one business day.

CAN I USE ANY BROWSER? IF NOT, WHICH IS THE BEST BROWSER?

While any browser will work, we recommend Chrome. Microsoft Edge is not optimized and we do not recommend it.

CAN I USE ANY DEVICE TO ACCESS THE WEBSITE? IPAD, NOTEBOOK

The new collaboration is cloud-based and will work on any device—including notebooks, mobile devices, and tablets. As you would expect, it might be hard to navigate on a mobile device so we do recommend using the larger-formatted equipment.

HOW DO I DOWNLOAD, PRINT, FIND STAFF EMAILS, ETC...

Please refer to our extensive users guide on the Collaboration site. There is a lot of detail in this document regarding printing, download, and accessing CPT-related information.